

# **COOKIE POLICY**

The Centre of Osteopathy & Sports Medicine

Last Updated: 12 June 2026

## **1. INTRODUCTION**

This Cookie Policy explains how The Centre of Osteopathy & Sports Medicine ("we", "our", "us") uses cookies and similar technologies on our website.

By continuing to use our website, you acknowledge that cookies may be used in accordance with this Cookie Policy.

## **2. WHAT ARE COOKIES?**

Cookies are small text files placed on your computer, tablet or mobile device when you visit a website.

Cookies help websites function correctly, improve user experience, remember preferences and provide information about how visitors use a website.

Cookies cannot be used to identify you personally unless combined with other information.

## **3. HOW WE USE COOKIES**

We use cookies and similar technologies for the following purposes:

- To ensure the website functions correctly.
- To enable security and technical features.
- To support online appointment booking services.
- To display embedded content such as maps.
- To improve the performance and usability of our website.

## **4. TYPES OF COOKIES WE MAY USE**

### *Strictly Necessary Cookies*

These cookies are essential for the operation of the website and cannot normally be disabled. They enable core functionality such as page navigation, security features and access to certain services.

### *Functional Cookies*

These cookies help remember preferences and improve your experience when using the website.

### *Third-Party Cookies*

Some features on our website are provided by third-party services. These services may place cookies on your device when you interact with them.

Examples may include:

- Google Maps used to display our clinic location.
- Cliniko used for online appointment booking.
- Social media platforms where links to our social media pages are provided.

We do not control cookies set by third-party providers. Users should review the privacy and cookie policies of those providers for further information.

## **5. GOOGLE MAPS**

Our website may include embedded Google Maps to help visitors locate the clinic.

Google may collect information regarding your interaction with the map and may place cookies on your device.

Further information can be found in Google's Privacy Policy and Cookie Policy.

## **6. CLINIKO ONLINE BOOKING**

Our website provides links to Cliniko for online appointment booking.

When you access Cliniko through our website, Cliniko may use cookies or similar technologies in accordance with its own privacy and cookie policies.

We recommend reviewing Cliniko's Privacy Policy for further information.

## **7. SOCIAL MEDIA LINKS**

Our website contains links to social media platforms including Facebook and Instagram.

Selecting these links will take you to external websites which may use cookies and tracking technologies in accordance with their own policies.

We do not control these cookies.

## **8. MANAGING COOKIES**

Most web browsers allow you to manage, block or delete cookies through browser settings.

Please note that disabling certain cookies may affect the functionality of some parts of the website.

Information on managing cookies can usually be found within your browser's help section.

## **9. CHANGES TO THIS COOKIE POLICY**

We may update this Cookie Policy from time to time to reflect changes in legal requirements, technology or website functionality.

The latest version will always be available on our website.

## **10. CONTACT US**

If you have any questions regarding this Cookie Policy, please contact:

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